

Customer Service Fee Schedule

						Budget Impact	
						Estimate (per year)	Impact
		Current	Proposed	Comments	Basis		
4	Water and Sewer Security Deposits						
5	<i>Residential Security Deposit</i>	Residential Customer (5/8")	\$ 100	Remains the same	Average One-Month Bill	No impact	
		Master-Metered Residential Customer Per Unit	\$ 50	Proposed	Average One-Month Bill	No impact	
5	<i>Commercial Security Deposit</i>	5/8" = \$120	5/8" = \$120	Remains the same	Average One-Month Bill	No impact	
		1" = \$160	1" = \$160	Remains the same	Average One-Month Bill	No impact	
		1-1/2" = \$320	1-1/2" = \$320	Remains the same	Average One-Month Bill	No impact	
		2" = \$640	2" = \$640	Remains the same	Average One-Month Bill	No impact	
		3" = \$1280	3" = \$1280	Remains the same	Average One-Month Bill	No impact	
		4" = \$2560	4" = \$2560	Remains the same	Average One-Month Bill	No impact	
		6" = N/A	6" = \$5,120	Proposed	Average One-Month Bill	No impact	
	<i>Industrial Customer Security Deposit</i>	None	To be determined by City	Proposed	Average One-Month Bill	No impact	
	Delinquent Turn-off and turn back on	\$25 Turn on \$25 Turn off	\$ 75	Proposed	One time fee replaces on/off fee.	3,840	\$ 96,000.00
	New Account Set-Up	\$ 10	\$ 20	Proposed	At Cost	3,936	\$ 39,360.00
6	Lien Fee	\$ 100	\$ 100	Remains the same	Based on FL Statute	No change	
7	Penalty Fee's	10%	10%	Remains the same	10% of water and sewer arrears	No change	
8	Return Check Fee	\$25 or %	\$25 or %	Remains the same	State Statute Title XLVI CRIMES	No change	
9	Unauthorized use Fine	\$ 250	\$ 300	Proposed	Any incident of unauthorized use. (Ch. 50.13)	100	\$ 5,000.00
10	Tampering Fine	\$ 150	\$ 200	Proposed	Any Incident of tampering. (Ch. 50.12)	100	\$ 5,000.00
11	Courtesy/After Hour Turn on	N/A	\$ 75	Proposed	Cut-off time 5:45pm regular business day	960	\$ 72,000
	Delinquent Backflow Certification	N/A	Field Visits = \$135	Proposed	At Cost	6	\$ 810.00
		N/A	Failure to Submit or False document = \$150	Proposed	Proposed	700	\$ 105,000.00
12		\$25 recertification	Recertification fee \$25	Ordinance Ch. 50.40 (G)(2-3)	Ordinance Ch. 50.40 (G)(2-3)	No change	
	Temporary hydrant & Construction meter security deposit. Hydrant meter Note: Customer must provide their own approved wrench to receive a meter. Construction meter Note: Backflow to be provided by customer	5/8" = \$100	5/8" = \$750	Proposed	At Cost	No impact	
		1" = \$125	1" = \$920	Proposed	At Cost	No impact	
13		2" = \$250	2" = \$2400	Proposed	At Cost	No impact	

		5/8" - \$100	5/8" - \$100	Remains the same	At Cost	No Change	
14	Hydrant Meter Backflow Rental Fee	1" - \$100	1" - \$200	Proposed	At Cost	60	\$ 6,000.00
		2" = \$200	2" = \$400	Proposed	At Cost	60	\$ 12,000.00
15	Hydrant Meter No Reads Fee	Estimated for 10k gallons	\$ 50	Proposed	If customer does not call in their reads they will be charged a Flat rate.	No impact	
18	Disconnect or Reconnect charge	\$ 12	\$ 30	Proposed	Chapter 50.34	960	\$ 17,280.00
19	Customer Service Call/ Verify Request	n/a	\$25	Flat Rate. (Ex. If reading is correct the resident will be charged)		600	\$ 15,000.00
20	Water Tapping Charge	5/8" = \$175	\$ 500	Proposed	At Cost	10	\$ 3,250.00
		1" = \$225	\$ 500	Proposed	At Cost	10	\$ 2,750.00
		1.5" = \$330	\$ 500	Proposed	At Cost	10	\$ 1,700.00
		2" = \$450	\$ 500	Proposed	At Cost	10	\$ 500.00
		Greater than 2"	At Cost	Remains the same	At Cost	No impact	
21	Sewer Tapping Charge	n/a	2" or Less 500	Proposed	At Cost	10	\$ 5,000.00
		4" = n/a	\$500 + material	Proposed	At Cost	10	\$ 5,000.00
		6" = \$300	\$500 + material	Proposed	At Cost	10	\$ 2,000.00
		8" = \$350	\$500 + material	Proposed	At Cost	10	\$ 1,500.00
22	Sanitary Sewage Permit	\$50	\$50	Remains the same	Chapter 50.57	No change	
	Water Meter Charge						
	Permanent Meter	Water Meter Charge		For new meters			
	5/8" Residential	\$295	\$ 295.00	cost + DuC + box		No Change	
	5/8" Non-Residential	\$250	\$ 250.00	cost + DuC + box		No Change	
	1"	\$375	\$ 397.00	cost + DuC + box		15	\$ 330.00
	1.5"	\$575	\$ 802.00	cost + box		5	\$ 1,135.00
	2"	\$675	\$ 896.00	cost + box		100	\$ 22,100.00
	Over 2"	Purchased by consumer	Installation at Cost			No Impact	
						Total	\$ 418,715.00