

For the Month of
September, 2025 (September 3, 2025)

Original Terms:	Initial term of one (1) year with additional, one (1) year terms thereafter
Current Period:	Sixth Renewal (02/01/2025 - 01/31/2026)
New Period:	Seventh Renewal (02/01/2026 - 01/31/2027)
Type of Contract:	Expense
Performance:	A
Recommend for Renewal:	Yes

Contract Performance Report Card

Vendor Name:

Civic Plus, Inc.

Contract Purpose:

City Website, Schools Subsite, Intranet, Recreation
& Audio-Eye Services

<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Software support meets expectations	25	25
2. Adaptability of Software	25	30
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	25	20
	<u>100</u>	<u>100</u>

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☒ Yes / ☐ No / ☐ Not Applicable

Department Comments:

Department Representative (Signature)

Name & Title

Date

Department Head Approval (Signature)

Matthew Kefford, Director of IT

07-29-2025

Date