

Symbiont Service Corp

***Pool Heating • Air Conditioning
GeoThermal Comfort Solutions***



“One Company, One Call, Complete Comfort!”

September 23, 2025

City of Pembroke Pines
Attn: Greg Groselle
17191 Sheridan Street
Pembroke Pines, Florida 33029

Re: Sole Source Symbiont™ Provider

Dear Mr. Groselle:

Symbiont Service Corp. is the exclusive distributor of the Symbiont™ Model PH300 GeoThermal Pool/Spa heaters. This heater is designed and engineered specially to Symbiont™ specifications, and manufactured by AquaCal in St. Petersburg, Florida. This geothermal heater is ***only available*** for installation/service through Symbiont Service Corporation.

As with all Symbiont™ heaters installed by Symbiont Service Corp., it comes with a five-year labor and seven year all parts warranty. Additionally, Symbiont Service Corp. is the only factory-authorized provider of parts and service to support this specialized warranty. Any repairs performed by an unauthorized repair facility will void the warranty for the Symbiont™ heater.

Please feel free to call me if you have any questions or concerns at 1-800-881-4328 or you can e-mail me at daveb@symbiontservice.com.

Sincerely,
Symbiont Service Corp.

A handwritten signature in black ink that reads "David Ballard".

David Ballard
Director of Sales and Marketing

Pool Heating • Air Conditioning