

Contract Performance Report Card

Vendor Name:

Cobblestone Systems Corporation

Contract Purpose:

Contract Management Software

<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Software support meets expectations	25	25
2. Adaptability of Software	25	25
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	25	25
	<u>100</u>	<u>100</u>

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☒ **Yes** / ☐ **No** / ☐ **Not Applicable**

Department Comments:


Department Representative (Signature)

/ **Oniel Garcia / Contracts Manager**

10/28/2025

Name & Title

Date


Department Head Approval (Signature)

/ **Lisa Chong / Assistant City Manager**

10/28/2025

Name & Title

Date

Contract Performance Report Card

Vendor Name:

Airgas USA, LLC.

Contract Purpose:

Carbon Dioxide, Liquid, Bulk Delivery, CO-OP Agreement #T-11-23

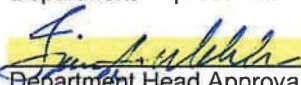
<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Service(s) Completed on time	25	25
2. Quality of Service(s)	30	30
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	20	20
	<u>100</u>	<u>100</u>

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☐ Yes / ☐ No / ☒ Not Applicable

Department Comments:

	/	Cathy Hernandez - UT Business Manager - 10/21/25
Department Representative (Signature)		Name & Title Date
	/	Tim Welch - Utilities Director - 10/21/25
Department Head Approval (Signature)		Name & Title Date

Contract Performance Report Card

Vendor Name:

Clean Freek's Janitorial Services, LLC

Contract Purpose:

Janitorial Services for the Fire Department

<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Service(s) Completed on time	25	20
2. Quality of Service(s)	30	23
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	20	16
	<u>100</u>	<u>84</u>

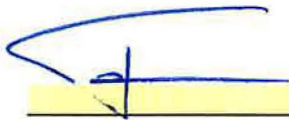
A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☐ Yes / ☐ No / ☒ Not Applicable

Department Comments:

The Fire Department will not be renewing the janitorial services agreement with Clean Freek's, as all renewal options under the current contract have been exhausted. While the company met the basic requirements outlined in the agreement, the overall quality of service fell below expectations. The owner was regularly reminded to improve performance and communicate necessary adjustments to his staff; however, there appeared to be ongoing communication breakdowns between management and cleaning personnel. The Fire Department will issue a new request for proposals (RFP) to identify a qualified vendor to provide janitorial services once the current agreement expires.



Department Representative (Signature)

Frank Martin

10/8/25

Name & Title

Date



Department Head Approval (Signature)

Marcelino Rodriguez KC

10/8/2025

Name & Title

Date

Contract Performance Report Card

Vendor Name:

Ferguson Enterprises, LLC.

Contract Purpose:

Neptune Commodities and System Maintenance

Rating Categories	Maximum Points	Department Head Rating
1. Work Completed on time	25	25
2. Quality of Work	30	20
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	20	20
	100	90

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☐ Yes / ☐ No / ☒ Not Applicable

(Check the option that applies)

Department Comments:

Ferguson & Neptune have been great to work with. Whenever a problem occurs they work diligently to resolve the issue and come up with a corrective action. All requirements of the contract are being met. My recommendation is for the City of Pembroke Pines to look into doing a pilot program with cellular meters through Neptune/Ferguson and take the city to the next level of metering technology. The reasoning for the lower score on the quality of work is because we do have some issues with meters that are malfunctioning and being sent back for warranty repairs. Neptune does honor their warranty and sends back replacements.

Chad Bergeron

Chad Bergeron C&D Manager 10/21/2025

Department Representative (Signature)

Name & Title

Date

Timothy A. Welch

Timothy A. Welch 10/28/25

Department Head Approval (Signature)

Name & Title

Date

Contract Performance Report Card

Vendor Name:

Industrial Communications and Electronics Inc.

Contract Purpose:

Radio Airtime for Two-Way Radios

<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Service(s) Completed on time	25	25
2. Quality of Service(s)	30	30
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	20	20
	<u>100</u>	<u>100</u>

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☐ Yes / ☐ No / ☒ Not Applicable

Department Comments:

Good service, work completed in a timely
maner, Happy with work provided .

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	/	Steven Mounce	Radio Dept	10-9-2025
Department Representative (Signature)		Name & Title		Date
	/	Giraldo Hernandez	PS Director	10/13/25
Department Head Approval (Signature)		Name & Title		Date

Contract Performance Report Card

Vendor Name:

MILLER LEGG & ASSOCIATES, INC.

Contract Purpose:

RFQ # PSEN-19-09 Land Surveying Services

<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Work Completed on time	25	24
2. Quality of Work	30	30
3. Are all requirements of the contract being met	25	24
4. Department overall satisfaction	20	20
	<u>100</u>	<u>98</u>

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

☐ Yes / ☐ No / ☒ Not Applicable

Department Comments:

MILLER LEGG HAS PROVIDED COMPREHENSIVE SURVEYING SERVICES OF VARYING TYPES AS REQUIRED BY THE ENGINEERING DIVISION AND OTHER CITY DEPARTMENTS AND THEIR ASSIGNED TASKS/SERVICES WERE COMPLETED IN A TIMELY MANNER. MILLER LEGG COORDINATED CLOSELY WITH CITY STAFF TO ENSURE THE CITY'S NEEDS WERE BEING MET. ALL TOPOGRAPHIC SURVEYS, SPECIFIC PURPOSE SURVEYS AND/OR SKETCHES AND LEGAL DESCRIPTIONS PREPARED ON BEHALF OF THE CITY ALWAYS ADDRESSED THE CITY STAFF'S REQUIREMENTS FOR EACH ASSIGNED TASK/SERVICE.

John L.

England, P.E.

Digitally signed by
John L. England, P.E.
Date: 2025.10.21
10:38:07 -04'00'

JOHN L. ENGLAND, P.E., ASSISTANT CITY ENGINEER 10/21/25

Department Representative (Signature)

Name & Title

Date

Karl M. Kennedy

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Date: 2025.10.28 08:36:31 -04'00'

KARL M. KENNEDY, P.E., CITY ENGINEER 10/9/25

Department Head Approval (Signature)

Name & Title

Date