



Reference Q&A

RTS Water Solutions Envocore

Palm Beach County, Florida

Mike Truesdell – 704-724-1701 89,000 connections

1. Was the project completed within the allotted timeline? **Yes**
2. Effective overall communication including written and oral communication...satisfactory?
Excellent
3. Did you encounter change orders throughout the duration of the project? **No change orders**
4. Are you happy with the final result and would you hire them again? **Yes satisfied**
5. After work completed, were there any follow-up repairs? About how many? **None were required**
6. Were there any accidents that caused property damage or personal injury? About how many?
none
7. Was the job site condition satisfactory, free of any issues with traffic, access to driveways, etc.?
was satisfactory

City of Durant, Oklahoma

Stephanie Barfield, City of Durant, Oklahoma Utility Supervisor

1. Was the project completed within the allotted timeline? **Ahead of schedule and still in progress 94% complete**
2. Effective overall communication including written and oral communication...satisfactory **Yes**
3. Did you encounter change orders throughout the duration of the project? **One change order, did not know the nature.**
4. Are you happy with the final result and would you hire them again? **Yes and yes, brilliant, thorough**
5. After work completed, were there any follow-up repairs? About how many? **About 50 leak repairs due to workmanship of the +5900 overall completed thus far**
6. Were there any accidents that caused property damage or personal injury? About how many?
None
7. Was the job site condition satisfactory, free of any issues with traffic, access to driveways, etc.?
No issues



Reference Q&A

RTS Water Solutions Envocore

City of Roswell, New Mexico

Greg Lucero

1. Was the project completed within the allotted timeline? **Went over a bit, not the fault of RTS**
2. Effective overall communication including written and oral communication...satisfactory **Yes**
3. Did you encounter change orders throughout the duration of the project? **Some minimal very small less than 5%. What type were they? Some deteriorated meter cans, needed to be replaced, areas of the city about 100**
4. Are you happy with the final result and would you hire them again? **Yes and yes**
5. After work completed, were there any follow-up repairs? About how many? **There were less than 3%. Set valves meters that would spin, water turn off and on, faulty valves some communication between meters back to base...more the material issues than installation issues. Workmanship was very good**
6. Were there any accidents that caused property damage or personal injury? About how many? **Ran over sprinklers at a couple of properties and repaired to customer satisfaction.**
7. Was the job site condition satisfactory, free of any issues with traffic, access to driveways, etc.? **Planned and smooth operations. Project manager very organized, no issues.**