

Contracts Expiring set for Commission Review

For the Month of

October 2019 (October 16, 2019)

[illegible]

Contract Performance Report Card

Vendor Name:

Infor Global Solutions, Inc.

Contract Purpose:

SmartStream License, Support and Maintenance

<u>Rating Categories</u>	<u>Maximum Points</u>	<u>Department Head Rating</u>
1. Work Completed on time	25	24
2. Quality of Work	30	28
3. Are all requirements of the contract being met	25	25
4. Department overall satisfaction	20	18
	<u>100</u>	<u>95</u>

A =	100 - 90
B =	89 - 80
C =	79 - 70
D =	69 - 60
F =	59 - 0

Recommend Renewal?

Yes

Department Comments:

Infor Global Solutions is the developer and support for the Accounting Software package - SmartStream. The Finance Department has utilized this company since 1998 and is pleased with it's performance.

Renewal of this contract is recommended.

Bob Aguirra

Department Representative

ERP Manager

Title

Lisa Chong

Department Head Approval

Finance Director

Title