CITY OF PEMBROKE PINES
ADVISORY BOARD AND COMMITTEE APPLICATION FORM

*Please return the **signed and completed application form and a recent resume*** *to: City of Pembroke Pines, City Clerk's Office, 601 City Center Way, Pembroke Pines, Florida 33025.*

*NOTE: YOUR RESUME MUST ACCOMPANY THIS APPLICATION IN ORDER FOR THE APPLICATION TO BE CONSIDERED.

Please type or use dark ink to complete this form.

Applicant Name Javier J Canzobre

Race* White   National Origin* Argentina

Occupation IT Manager

Street Address

Subdivision Estancia

Home Telephone 7862201699   Business Telephone

E-mail Address jcanzobre@gmail.com

Length of Residence in Pembroke Pines (if applicable)   8
                                                      Years   Months

Length of Time as Business Person in Pembroke Pines (if applicable)   4
                                                      Years   Months

Are you a registered voter? yes   Commission District No. 4   Precinct No. X042

Do you have a criminal record? no   If yes, please explain.

Have you ever been convicted of a felony? no   If yes, please explain.

Do you have any criminal charges pending? no   If yes, please explain.

Do you have any relatives employed by the City? no   If yes, please state name(s):

Are you aware of any potential conflict of interest that may arise from your serving on this/these board(s)? no   If yes, please explain.

Does your business, or your employer have any contractual relationship with, or do any business with the City?no_____If yes, please explain.

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Do you have monies owed to the City that are delinquent?no_____If yes, please explain.

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Do you have any pending code violations relating to property owned by you in the City?_____
If yes, please explain.no_____

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Do you have any violations relating to other City codes?no_____If yes, please list:_____

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*The responses to these items is optional. The City is interested in providing for cultural diversity on its Advisory Boards and Committees, and seeks this information solely in order for the City to further its goal to provide for diversity on its Advisory Boards and Committees.

Which board or committees are of interest to you? Please indicate up to three preferences by ranking. Please denote your first choice with a "1," etc. Please place a number adjacent to any board or committee for which you wish to be considered. If you do not place a number next to a board or committee, the City Commission will not be able to consider you for that board or committee.

_____Arts & Culture Advisory Board	_____ Affordable Housing[1]
_____Board of Adjustment	_____Charter High School Advisory Board[2]
X_____Economic Development Board	X_____Education Advisory Board
X_____Environmental Advisory Board	_____Planning & Zoning Board
_____Police and Fire Pension Fund Board	_____River of Grass ArtsPark Board
_____Diversity & Heritage Advisory Board	_____Walter C. Young Resource Center
_____Charter Review Board[3]	X_____Citizens Committee/Hurricane Prep

[1]You must complete the "Supplement to Application for Affordable Housing Committee."
[2]Representative of Educational or Business sector of the Community
[3]This Board is convened once every five years

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Please provide a brief statement outlining why you wish to serve on the board(s) you have indicated above.

I would like to help with the social media and get more involved with the comunity and help my neighbours and the city, im an it manager with extensive IT and business experience

I would like to also be considered for the social media committee

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I hereby certify that all statements made in this application are true and complete. Permission is granted to the City of Pembroke Pines to investigate and verify criminal and credit history and any information provided on this and successive documents completed for purposes of my appointment to the City Board or Committee. In return for consideration of my application, I release any person who provides information pertaining to me from all claims or liabilities that might otherwise result from such information or opinions.

_____   _____
Applicant's Signature   **Date**

Applications for board and committee vacancies are accepted throughout the year. For additional information, please call the City Clerk's Office at (954) 450-1050.

SUPPLEMENT TO APPLICATION FOR
"AFFORDABLE HOUSING COMMITTEE"

PLEASE CHECK ALL POSITIONS FOR WHICH YOU ARE QUALIFIED

_____ Actively engaged in the residential home building industry in connection with affordable housing.

_____ Actively engaged in the banking or mortgage banking industry in connection with affordable housing.

_____ Representative of those areas of labor actively engaged in home building in connection with affordable housing.

_____ Actively engaged as an advocate for low-income persons in connection with affordable housing.

_____ Actively engaged as a for-profit provider of affordable housing.

_____ Actively engaged as a not-for-profit provider of affordable housing.

_____ Actively engaged as a real estate professional in connection with affordable housing.

_____ Actively serves on the local planning agency pursuant to Section 163.3174, Florida Statutes.

_____ Resides within the municipal boundaries of the City of Pembroke Pines.

_____ Represents employers with the City of Pembroke Pines.

_____ Represents essential services personnel, as defined in the City's Local Housing Assistance Plan.

Rev. 6/2019

Javier Canzobre

Pembroke Pines, FL • 786-220-1699
jcresume@snapunit.com • LinkedIn: Javier-Canzobre

Profile

A Bilingual and passionate technologist professional with over 30 year of experience on enterprise environments for Fortune 100 companies and proven progressing responsibility in Information technology. Orchestrating the design, development and delivery of complex projects and high-performance solutions providing vision on process improvements and automation. Highly skilled in building great teams and aligning their efforts with organization goals. An Impassioned team leader who mentors with purpose and understands that strong working relationships create teams and produce exceptional results. Highly focus on security and compliance aligned with business strategy.

Areas of expertise include:

Strategic Leadership • *Operational Effectiveness* • Customer Service Excellence • Quality Assurance
Data Center Operations • *Quality Assurance* • *ITIL Methodology* • *Budget Management*

Technical Skills

Proficiency on:

Pc troubleshooting since MS DOS 3.3 /Windows 3.0 to Windows 10.

Troubleshooting techniques and problem solving in a 24x7x365

Applications like Microsoft Office 365, MS Teams, SharePoint.

Spreadsheets since Multiplan, Quatro Pro to Excel 365, formulas, lookups, pivot tables, data queries and macros.

Data analysis and statistics, tracking and reporting of financial measures, trends, power bi.

Server build, implementation, repair and troubleshooting (HP, Dell, IBM).

Thin client implementation and deployment (Dell, Lenovo, Terminal Server).

OS deployment automatization tools (Acronis, MS MDT including multiple tasks, PXE Boot, MS SCCM, Bit locker).

Creation of OS Golden images.

High end computing, server virtualization (Nutanix, VMware ESXI 5.X to 6.7, HA & DRS, Vmotion, Hyper V, KVM).

Enterprise Storage and backup solutions (SAN, NAS, DAS, array, Iscsi, Raid, Deduplication, NetBackup, Veeam, Veritas, MS DPM).

Office 365 Migration, management and deployment.

Azure active directory integration with on-prem AD.

Windows server 2012, Windows server 2016, Datacenter edition.

Creation and implementation of disaster recovery plans.

Network Operations Center process and related tasks.

Active Directory, user and object maintenance, folders, security GPO, Sites & Services).

Information security practices (ISO 27001, SOX, PCI, Security Policies, Patching, Vulnerability detection, hardening).

Lan and Wan technologies including Switches, Cisco Nexus, Linksys, HP Procurve, Aruba, Netgear, Meraki.

VPN: Cisco, Aventail.

Video Conference: Cisco and Polycom.

MDM: MS Intune, Apple.

Firewall Fortinet, Cisco, WatchGuard

Services like DHCP, DNS, File and Storage, Remote Desktop, IIS, Telnet, WSUS.

Network Protocols, TCP/IP, HTTP, FTP, SSH

Web Servers, IIS, Nginx, Apache

Networking technology

Wireless Lan technologies (including Wireless optimization).

Voice Technologies (Cisco Voip, CUCM, Call Center, SIP).
Monitoring Tools (BMC, SolarWinds,PRTG, advance SNMP, The Dude).

Sys Admin related tasks.
Microsoft Azure, AD synchronization, hybrid AD
Amazon AWS
Security Tools (Qualys, Tanium, Cisco AMP, Secunia, Symantec SEP, Symantec Data Loss Prevention)
ITIL methodology and tools (Incident Management, Problem Management, Configuration Management, CMDB, KB, CI, BMC, Service Now, OTRS).
Project Management ,including planning, leading, execution, time management, budget, documentation and maintenance.
Cat5/6/7 Cabling, patching/punching.

Strong knowledge on:

Database management and programming (MS Sql 2005 – 2016).
ERP solutions (Cambar, SAP, SAP Business one).
Iaas, Paas, SaaS, Google Docs, G-Suite, AWS
VBscript, batch, windows PowerShell, DevOps.
Merge & Acquisitions, System Integrations.
EDI

Soft Skills

- Excellent interpersonal skills with executive staff under high pressure situations.
- Ability to quickly learn new subject matter areas, assess operational status, establish KPI's and metrics and drive towards operational maturity.
- Strong analysis capabilities and skills in structured problem solving.
- Deep sense of urgency and ability to identify and achieve quick wins.

Professional Experience

IT Manager | Flytec Computers, Doral, FL   **July 2019 – Present**

Responsible for providing infrastructure optimization and end user support efficiency for the Doral location.

- Implemented and achieved 99% patching compliance on servers and pcs with WSUS and ManageEngine Desktop Central.
- Increased redundancy of infrastructure by implementing DHCP/DNS/Radius secondary services.
- Increased availability and Mitigated backup by implementing Veeam B&R on all servers.
- Increased visibility by implementing PRTG as monitoring solution with proactive alerts.
- Implemented ITIL and Security policies on the site.
- Achieved compliance to security by implementing Qualys vulnerability management to the internal and external servers.

Manager Infrastructure Engineering and Operations | Ingram Micro, Doral, FL   **September 2017 – April 2019**

Leader of a team of associates providing infrastructure and operation services for the 13 US locations generating 15 billion in revenue and around 7000+ associates, including business critical networks and data center services. Responsible for providing strategic direction and guidance on short/long-term growth and development.

- Archived technical excellence by reviewing technical design, assignments, scheduling, escalation, customer satisfaction, and quality performance.

- Evaluated Service level metrics for constant improvement.
- Analyzed budgets and spending trends and identified cost reduction opportunities.
- Increased stability of servers by upgrading to 2012/2016 with a common customized template.
- Mitigated risk of data loss and met compliance requirements at remote sites by leading project to Implemented a centralized Veeam enterprise backup solution.
- Orchestrated high and critical Incident calls making sure the best possible resolution.
- Researched, evaluated, and led the implementation of the best converged solution available to run out of our branch offices and ALC located in the US to improve the uptime/performance and reliability of servers.
- Saved 80K annually and increased redundancy and failover of remote sites by redesigning and implementing a hybrid setup with 1 mpls connection, 2 internet links and dual DMVPN connection, at the same time providing the grounds for future SDWAN implementation.
- Increased standardization levels by creating new policies for the new IT standards regarding compliance, procedures, maintenance, SOP, regulations and security.
- Modernized new VMS deployments by implementing a Windows 2016 approved template with VMware CLI for customization of cpu/memory/storage and AD onboarding reducing time of deployment from 45 minutes to 3 minutes.
- Decreased maintenance window times by implementation of Dell Open Manage enterprise to upgrade firmware an manage the chassis.
- Increased visibility by Optimizing SolarWinds monitoring across all US sites, including NetFlow and hardware health.
- Implemented IOC/NOC alerting standards for servers with levels of monitoring packages for all US sites.
- Achieved a 98% success of change management implementation by reviewing and Approving all RFC's for the Infrastructure team.

IS and Security Manager | Ingram Micro, Doral, FL   **January 2011 – September 2017**

Lead a team of 3 associates to manage projects and day to day IT operations and end user support for the offices in Doral and remote offices of Argentina, Peru and Colombia, with a combined total of 500 users.

- Led the IT and Security implementation of the new building located on 2000 nw 84th Ave with top leading technology in 2015 on a 130000 sq. building, including enterprise grade WIFI, MPLS Wan connectivity, Cat 6 connections to all building, main MDF and two IDF's connected via redundant fiber strands, 10 digital signage monitors with Crestron equipment, amplifiers, digital media players, polycom video conference equipment, speaker broadcasting, central APC 30KVA UPS, redundant Liebert HVAC systems.
- Implemented Cisco Voip on Miami location along with Network POE Switching upgrade, including creation of call flows and call center design.
- Implemented the infrastructure for the new Bogota Colombia remote branch office for 16 associates.
- Lead the implementation of the B2B connection with Apple Spare Parts projects for Miami and Colombia.
- Support of virtualization infrastructure in all countries with VMware ESX 5.0 and Vcenter.
- Managed day to day escalation of Incidents with ITIL methodology including level 1-3.
- Monitored SLA's for incidents and requests to achieve 98% uptime.
- Supervised Building security trough G4s, implementing security process, SOP and managing 6 guards, Alarm with over 200 points, Digital Surveillance with over 60 Cameras.
- Achieved Tapa certification for the Miami location.
- Achieved ISO 27001 certification for Miami, Argentina, Peru and Colombia.

Ecommerce Manager | Ingram Micro, Doral, FL   **January 2009 – January 2011**

Helped launch the updated ecommerce platform in the Miami, Central America and Caribbean territory

- Creation and monitoring of algorithms to assign and monitor pricing margins for select products.
- Archived %20 margin increase by implementing constrained and exclusive vendor lines pricing policies.
- Implementation of allocation program to increase profit and customer satisfaction.

- Provided full visibility of margins across the company by implementing a full set of dynamic reports.

Education

High School   **Berazategui, Argentina**
Colegio Atanazio Lanz

Certifications

Situational Leadership	**Completed 2017**
7 habits of highly effective people signature program	**Completed 2013**
ITIL foundations	**Completed 2011**
Emotional Intelligence (EQ)	**Completed 2011**
Finance for managers by Harvard Business School	**Completed 2007**
Project management by Franklin Covey	**Completed 2005**
Six Sigma Green Belt	**Completed 2002**