

CREDIT CARD GATEWAY OPTIONS FOR MUNIS CSS AND TYLER CASHIERING

Munis Versions 8/9/10/11/2017.1/2018.1 AR/Payment Entry for AR Payment Processing

Overview

This quick-tip provides the information necessary to answer the customer question – which credit card vendors are supported in Munis and Tyler Cashiering. The following credit card gateway payment options are available (note versioning requirements below):

Tyler's Preferred Gateways

- ✓ **OpenEdge** *Preferred Status; EMV Ready*
- ✓ **Bridgepay** *Preferred Status; EMV Ready*

Full Listing of Gateways for Tyler Cashiering

- PayPal's PayFlow Pro
- CyberSource's Simple Order API
- Payment Processing Inc (PPI)
- Elavon - Virtual Merchant (Version 2.3)
- OPC – Simple Transaction Processor (Version 2.3)
- Govolution Velocity (Version 2.4)
- Value Payment Systems Online Service (Version 2.6)
- Authorize.NET (AIM) (Version 2.8)
- JP Morgan Chase Orbital (Version 2.8)
- First Data Merchant Services (FDMS) (Version 2.8)
- Paymentus (Version 2.9)
- ETS Payment Gateway (Version 2.10)
- Xpress-Pay (Version 2.10)
- Interware ePay2GOV (Version 3.1)
- OpenEdge (Version 3.1) **EMV**
- BridgePay (Version 3.1) **EMV**

Full Listing of Gateways for Citizen Self Service (CSS)

- Official Payments Corporation (OPAY or OPC) (Redirect) (9.2+)
- JP Morgan Chase Pay Connexion (Redirect) (MSS 7.3+)
- Elavon Virtual Link(Redirect) (9.2+)
- Govolution Velocity (Redirect) (7.5+, 8.3+, 9.1+)
- Paymentus (Redirect) (8.3+, 9.2+, 10.1+)
- ETS – Hosted ECOM (Redirect) (9.4+, 10.2+)
- Paymentus (Redirect) (9.4+, 10.2+)
- Forte Payment Systems - SecureWebPay (Redirect) – (9.2+,10.2+)
- UniBank – Gold Payment Center (Redirect) - (9.3+, 10.1+)
- HP Convenience Pay (Redirect) (V10.2+)
- Authorize.Net SIM (Redirect) (V10.3+)
- Value Payment Systems (Redirect) (V10.3+)
- Xpress-Pay (Redirect) (V10.5)
- Paypal PayFlow Pro (Standard)
- ¥ OPC Simple Transaction Processor (Standard) (9.2+)
- Elavon Virtual Merchant (Standard) (7.3+)
- InforME (Standard) (V10.3+)
- ¥ BankServ Hermes (Standard)
- OpenEdge Host Pay (Redirect) (V10.5+)
- BridgePay WebLINK3 (Redirect) (V10.5+)
- JetPay (redirect) (V11.2+)

¥ - Indicates this direct (standard) gateway only available when self-hosted.

Options provided in both CSS and Cashiering

- | | | |
|-------------------|-------------------------|-----------------------|
| • PayPal | • Value Payment Systems | • ETS Payment Gateway |
| • Elavon | • Govolution | • Xpress-Pay |
| • OPC | • Authorize.NET | • OpenEdge |
| • JP Morgan Chase | • Paymentus | • BridgePay |

What's My Next Step in Securing a Reader?

Tyler will not be offering any gateways for sale. Instead, we recommend you obtain your merchant account and purchase your hardware device **directly from one of the vendors below** to ensure it receives the proper encryption keys pre-loaded for the specific payment gateway. This also ensures that you are purchasing a supported device. *It is recommended that you **DO NOT** purchase the devices from any supplier other than directly from one of our recommended gateway vendors.*

Tyler's Supported Vendors

The Hardware

After careful, in-depth analysis Tyler has selected the **Ingenico iSC Touch 250 (iSC250)** as the supported EMV device with Tyler Cashiering. If your organization decides to implement EMV chip **processing you will need to purchase these chip enabled card readers.**

The Gateway

Tyler's EMV integration will be accomplished via gateway providers, based on the industry's best practice for POS applications. This will provide full P2P encryption and a lessened PCI/PADSS scope for both Tyler and our clients. During our comprehensive, extensive *Vendor Certification Evaluation Process*, Tyler tested six gateway vendors: OpenEdge, BridgePay, Authorize.NET, Cybersource, Paymentus and BankServ. **It was determined that only OpenEdge and BridgePay provided the best solution for Tyler clients.** In fact, they were the only two providers tested who were EMV ready for October, 2015.

BridgePay: 407-960-6424 (*supported as of Oct. 30, 2015*) NOTE: BridgePay has authorized the following vendor for Tylerapproved BridgePay devices with Tyler encryption keys pre-embedded: <http://www.tylertech-jrorders.com/>

OpenEdge: Michelle Boss—800-774-6462 ext. 4934: Michelle.boss@openedgepay.com (*supported as of Oct. 1, 2015*)

Remember—there is no government mandate that you move to an EMV solution; Oct. 1st indicates a liability shift only.

Where can I get more information?

For those interested in additional reading on the topic, below are links to a couple of articles from outside sources regarding information and/or misinformation related to EMV:

October 2015: The End of the Swipe and Sign Credit Card?

<http://blogs.wsj.com/corporate-intelligence/2014/02/06/october-2015-the-end-of-the-swipe-and-sign-credit-card/>

Can states afford to wait on chip and PIN cards?

<https://gcn.com/Articles/2015/05/26/Can-states-wait-on-chip-cards.aspx>

8 FAQs about EMV credit cards

<http://www.creditcards.com/credit-card-news/emv-faq-chip-cards-answers-1264.php>

EMV FAQ

<http://www.emv-connection.com/emv-faq/>

www.tylertech.com