




# Pembroke Pines Police Department



## MEMORANDUM

**TO:** City Manager Charles F. Dodge  
**FROM:** Chief Kipp M. Shimpeno   
**SUBJECT:** Towing Services - City Vendor Selection  
**DATE:** June 7, 2021

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The police department is recommending that the City continue its towing services contract with a sole vendor. This service is critically essential to the efficient operations of the police department, and is utilized on a regular basis by our field units in the course of a tour of duty. The selection of a single vendor to provide the services is preferred.

During the course of a fiscal year, the contractor will be required to respond to our incident locations in a timely manner and provide the high level of service demanded of a City of Pembroke Pines vendor. While this may be accomplished by more than one awarded vendor, the approval of utilizing multiple vendors creates a significant logistical burden for the men and women of the police department and may decrease efficient service to the public.

The police department's primary need contained within the duties of the awarded vendor is a timely response to active traffic crashes in which vehicles are disabled and/or obstructing the flow of traffic. Additionally, the vendor provides towing to secure locations (either police department facilities or secured storage at the vendor's impound lot) for vehicles that must be processed by crime scene personnel and detectives.

When the City awards a single vendor to provide these services, the logistical components of how and where a vehicle is towed/impounded is greatly reduced for all police department personnel. Our Police Support Center (dispatch) is assured that the sole vendor was notified of the need for their services in a timely manner, our Records Unit is clearly aware of the consistent location to which vehicles were towed / the required paperwork /points of contact for the vendor. Additionally, our detectives and crime scene personnel respond to the sole facility for follow-up investigations. Finally, the public and insurance adjusters are always directed to the proper location to retrieve their vehicles.

The police department is recommending that the City continue to utilize the current towing services vendor, Bazin Corporation d/b/a A & B Towing Services, through the existing option of a three year extension within the current contract. Awarding multiple vendors will likely create logistical and efficiency concerns at various levels within the police department, and will negatively impact the level of service provided to the public.

The mission of the Pembroke Pines Police Department is to be  
a premier law enforcement agency through professionalism, service and innovation.

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