

# Veeam Software Support and Maintenance Renewal

## Invitation for Bids # TS-21-13

General Information			
Project Cost Estimate	Not Applicable	Not Applicable	
Project Timeline	Products shall be delivered within	See Section 1.4	
	thirty (30) calendar days of the City's		
	issuance of a Purchase Order.		
Evaluation of Proposals	Staff	See Section 1.7	
Pre-Bid Meeting	Not Applicable	Not Applicable	
Question Due Date	November 8, 2021	See Section 1.8	
Proposals will be accepted until	2:00 p.m. on November 16, 2021	See Section 1.8	
5% Proposal Security / Bid Bond	Not Applicable	Not Applicable	
100% Payment and Performance Bonds	Not Applicable	Not Applicable	
Grant or Federal Funding Information	Not Applicable	Not Applicable	

THE CITY OF PEMBROKE PINES
PROCUREMENT DEPARTMENT
8300 SOUTH PALM DRIVE
PEMBROKE PINES, FLORIDA 33025
(954) 518-9020



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Attachment B: Non-Collusive Affidavit

Attachment C: Proposers Background Information

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#### **SECTION 1 - INSTRUCTIONS**

#### **1.1 NOTICE**

Notice is hereby given that the City Commission of the City of Pembroke Pines is seeking sealed proposals for:

### IFB # TS-21-11 Sophos Antivirus Renewal for Charter Schools

Solicitations may be obtained from the City of Pembroke Pines website at <a href="http://www.ppines.com/index.aspx?NID=667">http://www.ppines.com/index.aspx?NID=667</a> and on the <a href="www.BidSync.com">www.BidSync.com</a> website.

If you have any problems downloading the solicitation, please contact the BidSync Support line at 1-800-990-9339.

If additional information help is needed with downloading the solicitation package please contact the Purchasing Office at (954) 518-9020 or by email at <a href="mailto:purchasing@ppines.com">purchasing@ppines.com</a>. The Purchasing Office hours are between 7:00 a.m. - 6:00 p.m. on Monday through Thursday and is located at 8300 South Palm Drive, Pembroke Pines, Florida 33025.

The City requires all questions relating to the solicitation be entered through the "Ask a Question" option tab available on the BidSync website. Responses to the questions will be provided online at www.bidsync.com. Such request must be received by the "Question Due Date" stated in the solicitation. The issuance of a response via BidSync is considered an Addendum and shall be the only official method whereby such an interpretation or clarification will be made.

**Proposals will be accepted until 2:00 p.m., Tuesday, November 16, 2021.** Proposals must be **submitted electronically at <u>www.BidSync.com</u>**. The sealed electronic proposals will be publicly opened at 2:30 p.m. by the City Clerk's Office, in the City Hall Administration Building, 4<sup>th</sup> Floor Conference Room located at 601 City Center Way, Pembroke Pines, Florida, 33025.

#### 1.1.1 VIRTUAL BID OPENING

At the time of writing this notice, the City will not be opening up the physical location for public access as <u>City offices are closed to the public</u>, due to the COVID-19 Coronavirus Pandemic.

As a result, meetings may be a combination of in-person and virtual, all as provided by law. <u>In any event, the public is encouraged to attend the bid opening process</u> <u>virtually in lieu of attending the meeting in person.</u>



Bid openings for this project will be live-streamed from the City Clerk's Office, in the City Hall Administration Building, 4th Floor Conference Room located at 601 City Center Way, Pembroke Pines, Florida, 33025 at **2:30 PM on the bid due date.** 

While recognizing the importance of public accessibility to the bid openings, and considering public health concerns, in the abundance of caution, the City is requesting that interested parties utilize live streaming as a safe way for vendors and the public to view the bid opening process in lieu of attending the meeting in person.

The public is invited to attend the meeting virtually via the Cisco Webex Meetings platform.

Cisco Webex Meeting Number: 717 019 586
 Join by Phone Number: +1-408-418-9388

The public may download the **Cisco Webex Meetings app** from <a href="https://www.webex.com/downloads.html/">https://www.webex.com/downloads.html/</a>, to view and listen to the meeting, however please make sure to mute your phone/microphone/device's audio and camera as the <a href="public may attend the meeting but will not be allowed to comment or participate in the proceedings.">public may attend the meeting but will not be allowed to comment or participate in the proceedings.</a>

If any member of the public requires additional information about this meeting or has any questions about how to access the meeting, please contact:

Danny Benedit, Procurement Department City of Pembroke Pines 8300 South Palm Drive, Pembroke Pines, FL 33025 954-518-9022 purchasing@ppines.com

#### 1.2 PURPOSE

The City of Pembroke Pines is seeking proposals from qualified firms, hereinafter referred to as the Contractor, to provide the requested Veeam software support and maintenance renewal for the City of Pembroke Pines, in accordance with the terms, conditions, and specifications contained in this solicitation.

Veeam is the City's data backup and replication **software** solution.

#### 1.3 SCOPE OF WORK

The City is seeking prices for the following:



SKU	Product Description	Quantity
V-VASPLS-VS-P01AR-00	Veeam Standard Support - technical support (renewal) - for Veeam Availability Suite Enterprise Plus for VMware - 1 year	40

No substitutes, equivalences or alternate bids will be accepted.

#### 1.4 PROJECT TIMELINE

Products shall be delivered within thirty (30) calendar days of the City's issuance of a Purchase Order.

#### 1.5 PROPOSAL REQUIREMENTS

The www.bidsync.com website allows for vendors to complete, scan and upload their documents as part of the proposer's submittal on the website. Prospective proposers interested in responding to this solicitation are requested to provide all of the information listed in this section. Submittals that do not respond completely to all of requirements specified herein may be considered non-responsive and eliminated from the process. Brevity and clarity are encouraged.

#### 1.5.1 Attachment A: Contact Information Form

- a. Attached is contact information form (Attachment A) where the vendor will enter their contact information and complete the proposal checklist. The Contact information form shall be electronically signed by the contact person authorized to represent the contractor. This form must be completed and submitted through www.bidsync.com as part of the proposer's submittal.
- b. The vendor must provide their pricing through the designated lines items listed on the BidSync website.
- c. Please note vendors should be registered on BidSync under the name of the organization that they are operating as and it should match the organization name on the documents that they are submitting and utilizing when responding to the solicitation.
- d. The contact information form should contain an electronic signature of the authorized representative of the Proposer along with the address and telephone number for communications regarding the Proposal.

#### 1.5.2 Attachment B: Non-Collusive Affidavit

#### 1.5.3 Attachment C: Proposer's Background Information



#### 1.6 VENDOR REGISTRATION DOCUMENTS

The City of Pembroke Pines is currently implementing an enhanced Citywide Enterprise Resource Planning (ERP) system with the goal of updating our processes and improving customer service. Part of the new Tyler Technologies Munis ERP system will include a vendor management module. In addition, this new system will include a Vendor Self Service (VSS) web portal which will allow vendors to update their information and documents on an as-needed basis. Using VSS, vendors will also be able to enter and maintain their contact and remittance information, discount and payment terms, designated contact persons, and the commodity codes that represent the goods and services the vendor can provide.

While we work towards go-live with the new VSS web portal, we are requesting for vendors to complete the Vendor Registration Packet to help facilitate the implementation process.

These forms will be found under the "Vendor Registration" group of "Qualifications" on the BidSync website for the City of Pembroke Pines. Please note that the BidSync website requires proposers to complete all of the applicable qualifications prior to being able to submit questions on any bids, therefore, please make sure to complete this information as soon as possible.

The new process is intended to make the bidding process easier for vendors that bid on multiple City projects. This process will allow vendors to complete and submit the following standard forms and documents at any time prior to bidding on a project. In addition, the vendors will be able to utilize these same forms without the need to re-fill and re-submit the forms each time they bid on a City project. In the event that the City does not have one of the forms or documents listed below for your company, the City may reach out to your company after the bid has closed to obtain the document(s).

<u>Furthermore</u>, please make sure to update this information on an as-needed basis so that all pertinent information is accurate, such as local business tax receipts, and any other relevant information.

The following documents can be completed prior to the bidding process through the BidSync website and do not need to be attached to your submittal as the BidSync website will automatically include it.

#### **1.6.1 Vendor Information Form**

#### **1.6.2** Form W-9 (Rev. October 2018)

a. Previously dated versions of this form will delay the processing of any payments to the selected vendor.

#### 1.6.3 Sworn Statement on Public Entity Crimes Form

#### 1.6.4 Local Vendor Preference Certification



#### 1.6.5 Local Business Tax Receipts

#### 1.6.6 Veteran Owned Small Business Preference Certification

- a. If claiming Veteran Owned Small Business Preference Certification, business must attach the "Determination Letter" from the United States Department of Veteran Affairs Center for Verification and Evaluation notifying the business that they have been approved as a Veteran Owned Small Business (VOSB).
- b. The Veteran Owned Small Business Preference Certification form must be completed by/for the proposer; the proposer <u>WILL NOT</u> qualify for Veteran Owned Small Business Preference based on their sub-contractors' qualifications.

#### 1.6.7 Equal Benefits Certification Form

#### 1.6.8 Vendor Drug-Free Workplace Certification Form

#### **1.6.9 Scrutinized Company Certification**

#### 1.6.10 E-Verify System Certification Statement

- a. Effective January 1, 2021, pursuant to Section 448.095. Florida Statues, the City may not enter into a contract with a vendor/contractor/subcontractor unless that vendor/contractor/subcontractor is registered with and uses the E-Verify system administered by the U.S. Department of Homeland Security ("DHS").
- b. Contractor shall also require all subcontractors to provide an affidavit attesting that the subcontractor does not employ, contract with, or subcontract with, an unauthorized alien. The Contractor shall maintain a copy of such affidavit for the duration of the contract.

#### 1.7 EVALUATION OF PROPOSALS & PROCESS OF SELECTION

- A. Staff will evaluate all responsive proposals received from proposers who meet or exceed the bid requirements contained in the solicitation. Evaluations shall be based upon the information contained in the proposals as submitted.
- B. Staff will make a recommendation to the City Commission for award of contract.



#### 1.8 TENTATIVE SCHEDULE OF EVENTS

Event	Time &/or Date
Issuance of Solicitation (Posting Date)	October 26, 2021
Question Due Date	November 8, 2021
Anticipated Date of Issuance for the	November 10, 2021
Addenda with Questions and Answers	
Proposals will be accepted until	2:00 p.m. on November 16, 2021
Proposals will be opened at	2:30 p.m. on November 16, 2021
Evaluation of Proposals by Staff	TBD
Recommendation of Contractor to	TBD
City Commission award	

#### 1.9 SUBMISSION REQUIREMENTS

Bids/proposals <u>must be submitted electronically</u> at <u>www.bidsync.com</u> on or before 2:00 p.m. on November 16, 2021.

Please note vendors should be registered on BidSync under the name of the organization that they are operating as and it should match the organization name on the documents that they are submitting and utilizing when responding to the solicitation.

The vendor must provide their pricing through the designated lines items listed on the BidSync website. In addition, the vendor must complete any webforms on the BidSync website and provide any additional information requested throughout this solicitation. Any additional information requested in the solicitation should be scanned and uploaded. <u>Unless otherwise specified, the City requests for vendors to upload their documents as one (1) PDF document in the order that is outline in the bid package.</u>

The City recommends for proposers to submit their proposals as soon as they are ready to do so. Please allow ample time to submit your proposals on the BidSync website. Proposals may be modified or withdrawn prior to the deadline for submitting Proposals. BidSync Support is happy to help you with submitting your proposal and to ensure that you are submitting your proposals correctly, but we ask that you contact their support line at 1-800-990-9339 with ample time before the bid closing date and time.

PLEASE <u>DO NOT</u> SUBMIT ANY PROPOSALS VIA MAIL, E-MAIL OR FAX.

#### **CONTACT INFORMATION FORM**

IN ACCORDANCE WITH **TS-21-13** titled "**Veeam Software Support and Maintenance Renewal**" attached hereto as a part hereof, the undersigned submits the following:

#### A) Contact Information

The Contact information form shall be electronically signed by one duly authorized to do so, and in case signed by a deputy or subordinate, the principal's properly written authority to such deputy or subordinate must accompany the proposal. This form must be completed and submitted through <a href="https://www.bidsync.com">www.bidsync.com</a> as part of the bidder's submittal. The vendor must provide their pricing through the designated lines items listed on the BidSync website.

<b>COMPANY INFORMATION:</b>	•	
COMPANY:		
STREET ADDRESS:		
CITY, STATE & ZIP CODE:		
PRIMARY CONTACT FOR T	HE PROJECT:	
NAME:	TITLE:	
E-MAIL:		
TELEPHONE:	FAX:	
AUTHORIZED APPROVER:		
NAME:	TITLE:	
E-MAIL:		
TELEPHONE:	FAX:	
SIGNATURE:		
B) Proposal Checklist		
Did you make sure to submit the foll Requirements" of the bid package?	owing items, as stated in section 1.5 '	"Proposal
Attachment A - Contact Information	on Form	Yes
Attachment B - Non-Collusive Aff	fidavit	Yes



## Attachment A

Attachment C - Proposer's Background Information	

In addition, please remember to update the documents listed in Section 1.6, as applicable.

Vendor Information Form	Yes
Form W-9 (Rev. October 2018)	Yes
Sworn Statement on Public Entity Crimes Form	Yes
Local Vendor Preference Certification	Yes
Local Business Tax Receipts	Yes
Veteran Owned Small Business Preference Certification	Yes
Equal Benefits Certification Form	Yes
Vendor Drug-Free Workplace Certification Form	Yes
Scrutinized Company Certification	Yes
E-Verify System Certification Statement	Yes

#### C) Sample Proposal Form

The following sample price proposal is for information only. The vendor must provide their pricing through the designated lines items listed on the BidSync website.

Item #	SKU	Product Description	Quantity	Total Cost
1)	V-VASPLS-VS-	Veeam Standard Support - technical support (renewal) -	40	Price to be Submitted
	P01AR-00	for Veeam Availability Suite Enterprise Plus for		Via BidSync
		VMware - 1 year		•